**User Testing Form (Mobile App)**

**Introduction**

Hi […] ! My name is Cuong and I will be moderating this session today. Thank you for taking the time to participate in this session, your feedback is very valuable. Before we begin I would like to go over a few items to make sure you are comfortable with the process.

This session will take around 30-45 minutes and I will begin with some background questions. We will then jump into performing some tasks using this prototype. There are no right or wrong answers and this is not a test. This session is confidential and your information will not be shared with anyone else. Do you have any questions before we start?

**Common Questions**

1. How do you usually learn a new course?
2. How often do you use apps on your phone?
3. What are your favorite educational apps. Why?
4. **TASKS**

**Login screen**

You have just downloaded the Ushine app. How do you login?

**New courses- Home Page**

Can you explain what you can see on this page?

Now you can choose a course. What do you see?

Back to home page. What else can you see?

(If the answer is icon at the top -> Profile, icon at the bottom -> Toolbars)

**Profile**

What will you probably see when you click it?

Now you can click and please tell me what do you think? (then come to Toolbars)

**Toolbars**

Can you guess the meaning of each button? (then come to Profile)

**My courses**

Now click the second button. Is it similar or different to home page?

Choose a course. Then choose a week. What can you do with this?

(suggest how to move from “video” to “project” and vice versa)

**Upload**

Now please click the third button. What can you do with this?

Do you know the meaning of “tag course” and “tag week”?

**Network**

Please click the fourth button. Can you explain what you are looking at?

Can we do anything else on this page?

**Live**

Now you can click the last button. What can you see?

Is there anything special that you notice?

Click that and tell me what you can see?

1. **PURPOSE & FUNCTIONALITY**

What do you think the main purpose of this app?

Who do you think will use this app?

Is the app easy to use? Can you describe the learning process on this app?

1. **COMMENTS**

Would you use this app and why?

Do you think the name is appropriate for this app? Would you have any suggestions?

What did you like about the app?

What has the app done wrong?

What would you do to improve it?

General feedback & comments: